



For the Farmer in All of Us!™

# LAWN & GARDEN ASSOCIATE

**\$19-21/HR FULL-TIME**

Medical, Dental, Vision, Life, Retirement, PTO

## **KEY RESPONSIBILITY AREAS:**

- Deliver great customer service with enthusiasm and a genuine interest in customer satisfaction. Be a patient and active listener. You will be interfacing with customers in-person as well as on the telephone on a daily basis.
- Have good general knowledge of plants and their needs both in indoor and outdoor settings. This knowledge should include basic plant id, hardiness, light and watering needs. Be able to explain how to properly use tools, fertilizers, stakes, traps and a hundred other things. Use the resources at your disposal to obtain answers and information you do not already have.
- Keep the outdoor and indoor retail areas stocked neatly and well-organized. Work with your manager as well as others to merchandise products effectively in order to drive year-round and seasonal sales. Ensure prices are present and easily readable.
- Maintain plant inventory with proper watering techniques. Pull problematic plants for treatment, care or composting. Make sure labels and prices are present where needed.
- Receive plant orders when they arrive. Tag incoming plant deliveries with prices when necessary. Perform any plant care needed immediately upon arrival.
- Maintain organized backstock for plants (outdoors) and hardgoods (in the warehouse). Stock/backstock from arriving orders/pallets in order to maintain good workflow in shared areas.
- Assist with the design and maintenance of planted display areas.
- Assist with special events and educational seminars.
- Assist in regular inventory counts.

## **REQUIREMENTS:**

- Have meaningful personal or professional experience relating to horticulture or gardening. Sales experience would be helpful.
- Have a strong desire to learn from coworkers as well as customers.
- Must be able to work five days a week including Saturdays.
- Must be able to be on your feet and moving around for most of the day.
- Must be able to lift items weighing up to 30 pounds on a regular basis as well as ask for help when you need it.

## **OTHER SPECIFICATIONS:**

The L&G associate will report to the L&G Lead for department tasks. Weekend availability is required.